

Plymouth Safeguarding Adult's Board - Data Set Quarter3 2016/17

Ref	Data Set	Data frequency	2015/16 Outturn	2014/15 Q1	2014/15 Q2	2014/15 Q3	2014/15 Q4	2015/16 Q1	2015/16 Q2	2015/16 Q3	2015/16 Q4	2016/17 Q1	2016/17 Q2	2016/17 Q3	Trend	Performance Comment					
Q1 Does our safeguarding system protect people in a timely way and in keeping with their desired outcomes?																					
1	Number of safeguarding concerns	Quarterly	1,833	474	422	433	419	460	509	449	415	506	545	512		Ref 1 - Safeguarding concerns increasing for the year, but did reduce in quarter three. Between April and December 2016 there have been 1,563 safeguarding concerns recorded, compared to 1,401 for the same period in 2015. Ref 9/10 - The number of enquiries more than doubled in 2015/16 when compared to the previous year. This trend has continued in 2016/17, 1,214 enquiries started between April and December 2016, compared to 855 over same period in 2015. 79% of concerns progressing to enquiry this year. Ref 4/7 - No change in pattern of highest numbers of concerns reported in person's own home or care home.					
2	of which Individual	Quarterly	1,747	Information not captured				423	492	433	399	499	530	498							
3	of which care home	Quarterly	86	Information not captured				37	17	16	16	7	14	14							
4	% of concerns from Care Home	Quarterly	36%	34%	41%	40%	42%	33%	34%	39%	37%	34%	29%	36%							
5	% of concerns from Community Service	Quarterly	4%	4%	2%	5%	1%	5%	5%	4%	3%	6%	3%	3%							
6	% of concerns from Hospital	Quarterly	3%	3%	2%	3%	3%	2%	3%	4%	3%	3%	5%	5%							
7	% of concerns from own home	Quarterly	52%	43%	45%	42%	47%	50%	54%	51%	54%	55%	55%	44%							
8	% of concerns from other	Quarterly	11%	7%	11%	12%	11%	13%	10%	12%	10%	12%	9%	12%							
9	Number of safeguarding enquiries	Quarterly	1,167	138	137	136	148	238	297	310	322	420	416	379							
10	% of concerns progressing to enquiry	Quarterly	66%	29%	35%	30%	37%	56%	65%	66%	75%	85%	76%	76%							
11	ACTION TAKEN Risk Identified and action taken	Quarterly	New method of capture									41%	43%	46%		Note Nationally the way in which outcomes to enquiries has been recorded has changed and we have adapted this change locally to fulfill our statutory obligation to conform with national return requirements. Ref 11-13 Action has been taken in 66% of completed enquiries in quarter three, a slight decrease on quarter two. 33% of closed enquiries 'no action' has been taken, the majority (69) were ceased at the request of the victim. Ref 23-26 In quarter two where risk has been identified the majority of enquiries have resulted in risk having been removed (20%) or reduced (66%). This is a very slight increase on quarter two.					
12	ACTION TAKEN Risk Assessment inconclusive and action taken	Quarterly	New method of capture									13%	12%	9%							
13	ACTION TAKEN No risk identified and action taken	Quarterly	New method of capture									11%	14%	11%							
14	NO ACTION TAKEN Risk Identified and no action taken	Quarterly	New method of capture									5%	5%	3%							
15	NO ACTION TAKEN Risk Assessment inconclusive and no action taken	Quarterly	New method of capture									7%	3%	4%							
16	NO ACTION TAKEN No risk identified and no action taken	Quarterly	New method of capture									8%	10%	7%							
17	NO ACTION TAKEN Enquiry ceased on request - no action taken	Quarterly	New method of capture									15%	14%	19%							
18	Not entered	Quarterly	New method of capture									1%	0%	0%							
19	No risk identified - Risk Remained	Quarterly	New method of capture									5%	5%	8%							
20	No risk identified - Risk Reduced	Quarterly	New method of capture									24%	22%	27%							
21	No risk identified - Risk Removed	Quarterly	New method of capture									4%	9%	8%							
22	No risk identified - Not entered	Quarterly	New method of capture									21%	16%	9%							
23	Risk identified - Risk Remained	Quarterly	New method of capture									2%	4%	5%							
24	Risk identified - Risk Reduced	Quarterly	New method of capture									33%	31%	32%							
25	Risk identified - Risk Removed	Quarterly	New method of capture									5%	10%	10%							
26	Risk identified - Not entered	Quarterly	New method of capture									5%	3%	1%							
27	% of enquiries where the individual or individual's representative are asked what their desired outcomes were?	Quarterly	60%	Information not captured						51%	69%	67%	75%	77%		Ref 28 - Increase in the percentage of individuals/ representatives whose outcomes were fully achieved (76%). However, an increase in the percentage who have stated that outcomes were not met (7%), reduction in partially achieved (17%).					
28	For each enquiry, where the individual or individual's representative asked what their desired outcomes were, were these outcomes:	Quarterly	Information not captured																		
	Fully Achieved	Quarterly	70%	Information not captured						70%	70%	70%	74%	76%							
	Partially Achieved	Quarterly	23%	Information not captured						22%	23%	26%	21%	17%							
	Not Achieved	Quarterly	8%	Information not captured						8%	7%	4%	5%	7%							
29	Safeguarding concerns completed within 7 working days	Quarterly	79%	66%	78%	86%	64%	66%	78%	86%	87%	87%	84%	84%							
Q2 Is the workforce fit for purpose?																					
30	Number of Complaints received	Quarterly	0	Information not yet captured													Drop in training numbers.				
31	Number of Compliments received	Quarterly	0	Information not yet captured																	
32	Number of professionals trained in safeguarding awareness	Quarterly	2220	545	584	748	671	482	568	631	539	411	473	239							
33	Percentage of professionals who find safeguarding training useful	Quarterly	Information not yet captured																		
34	Number of Domestic Homicide Reviews	Quarterly	2	0	0	0	0	0	0	2	2	2	2	2							
Q3 Are we satisfied with the quality of care for any adult at risk?																					
35	Number of CQC providers with a CQC rating of outstanding	Quarterly	1%	Information not captured												1%	3% (3)	3% (3)	3% (3)	n/a	CQC Ratings - Performance updated in January for quarter three - increase in the number and percentage of care homes who are CQC rated as inadequate (now 4% from 0%). Outstanding and 'requires improvement' unchanged. Within Plymouth there are 9 domiciliary care providers, 7 of which have been subject to an inspection. 100% of these have a rating of 'Good'. The England averages for Dom Care providers are 1% Outstanding, 79% Good, 19% requires improvement and 1% Inadequate.
36	Number of CQC providers with a CQC rating of good	Quarterly	81%	Information not captured												81%	81% (75)	81% (79)	78% (75)	n/a	
37	Number of CQC providers with a CQC rating of require improvement	Quarterly	17%	Information not captured												17%	15% (14)	15% (15)	15% (14)	n/a	
38	Number of CQC providers with a CQC rating of inadequate	Quarterly	1%	Information not captured												1%	1% (1)	0% (0)	4% (4)	n/a	
39	Domiciliary Care Block provider with a CQC rating of Good	Quarterly	-	Information not captured												-	100% (6)	100% (6)	100% (7)	n/a	
40	ASCOF 4A The proportion of people who use services who feel safe	Annual	70%	68%				70%				Annual Survey				n/a					
41	ASCOF 4B The proportion of people who use services who say that those services make them feel safe and secure	Annual	94%	93%				94%				Annual Survey				n/a					